



rockford rescue mission

rescue + recover + restore

2021 Annual Report

October 2020 - September 2021



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Rockford Rescue Mission shares hope and help in Jesus' name
to move people from homelessness and despair
toward personal and spiritual wholeness.

Greetings from Rockford Rescue Mission!

If you know me, you know I love to envision possibilities and come up with new and expanded approaches to our ministry. But these past two years of pandemic have been more about keeping people safe and solidifying who we are and what we do. We have had to reimagine the way we serve meals, the way we shape our Crisis and Life Recovery Programs and our vocational training... even the way we conduct our chapel services.

Despite these challenges, Fiscal Year 2021 was also filled with hope. With fewer-than-normal residents and guests, our staff members and volunteers have been able to form deeper relationships. The prayer and financial support we receive from our community – individuals, churches, businesses and organizations — has remained vibrant and so, so encouraging.

In this report, we'll show you a few highlights from 2021, along with a new way we are framing the steps toward life transformation. Thank you for helping to make it all possible.

Partners in Hope,



Sherry Pitney
CEO



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Retired Pastor

Rev. Lee McClanathan
Retired Pastor

Rev. Peder Carlson
Retired Pastor

Richard Todd
CEO, Todd Transit

Rev. Gordon Hanstad
Retired Pastor




8 Stages Toward Life Transformation

People who tour Rockford Rescue Mission for the first time often tell us, “I had no idea so much happens here.” There’s a common mental picture of what a faith-based rescue mission looks like, but that vision often doesn’t go beyond an emergency shelter. We certainly are that — a place where homeless and traumatized people can find food, clothing shelter and hope. But we are so much more.

Through our Crisis centers, Life Recovery programs, Works! Center, and Hope Clinic, the Mission offers Christ-centered help and guidance. We’ve identified eight critical steps toward personal and spiritual wholeness. We call them our S-Stages: Saved, Sober, Stable, Schooled, Skilled, Secure, Settled and Serving.

8 S’s of Life Transformation

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- | | |
|-----------------|--|
| SAVED | Making choices that will keep them from chronic illness and physical death, and making the decision that will keep them from spiritual death |
| SOBER | No longer controlled by stimulants or depressants |
| STABLE | Mentally and emotionally balanced and enjoying good health |
| SCHOOLED | Enriched with fundamental knowledge to be competent and competitive |
| SKILLED | Being academically credentialed and set on a career path |
| SECURE | Able to provide financially for themselves and their loved ones |
| SETTLED | Benefiting from having the same safe place of their own to stay every night |
| SERVING | Giving back to the community through missional living |



**PERSONAL
AND SPIRITUAL
WHOLENESS**

Saved

In 2021, our Men's Crisis Center served **430** different men; our Women's Crisis Center served **351** women and children.

Shelter: Our Crisis Centers averaged **109** men, women and children each night for **39,838** total nights of lodging.

Meals: We provided meals three times each day, every day, for a total of **125,987** meals. That's an average of **345** meals served each day.

Spiritual Transformation: This involves breaking destructive lifestyles by introducing people to Jesus Christ as Savior and Lord. Last year, the Mission recorded **66** spiritual responses to this invitation! Chapel/devotional services were held regularly for all residents and guests.

One-to-One Advocacy: The Mission's staff conducted **6,884** case management sessions in one-to-one efforts to assist people toward personal and spiritual wholeness.



Sober

In 2021, despite limitations caused by the pandemic, our Men's and Women's Life Recovery Programs served **77** men and women.



Stable

Our in-house Hope Clinic handled a record number of of appointments with **14,723** medical, chiropractic and dental appointments in 2021. That's an average of **283** visits a week.

We also have been a safe place for our residents and guests during the pandemic. Certainly, the Mission did not go untouched, but our health and safety protocols helped everyone feel cared for.



Schooled

The Works! Center served **272** people with education and career training, including **233** assessments and **387** career skills courses completed.

Nine people pursued a GED.



Skilled

The Works! Center specializes in vocational training.

In 2021, **129** guests in our Crisis Centers got credentialed in our Back to Works! Program.

Thirty-eight residents and guests earned food handler's certificates.

Twenty-six residents and guests completed vocational training programs.



Secure

Through the help of our Works! Center volunteers and staff, **123** crisis guests secured employment.



Settled

Of our **781** Crisis guests, **626** — **80 percent!** — secured stable housing.



Serving

We regularly hear from Life Recovery graduates or former Crisis guests who are joyfully serving others — sometimes through volunteer work and sometimes even through whole new careers.

Five of our Life Recovery graduates went on to take extended courses last year and today are serving/giving back at the Mission.

In our Art Therapy program, Life Recovery residents create Remade items which are then sold at our specialty retail shop, Nettie's Mercantile. The proceeds benefit Mission programs.



Volunteers

In 2021, our **320** active volunteers logged **17,344** hours during **3,950** occasions.



Thrift Store

At Thrift Store, the community gave **19,979** donations of clothing, household goods, furniture and more, meeting the needs of Mission guests, residents and the community — and raising **\$1,119,500** in operating funds for the Mission.



Financials

Funding was received through financial gifts and in-kind donations (clothing, food and professional services) from individuals, churches, organizations and businesses. The operating budget was **\$7.9 million**.

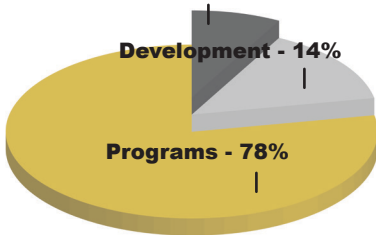
Expenses

Your gifts are used in the most efficient and God-honoring ways. 78% directly helped hurting people!

Administration - 8%

Development - 14%

Programs - 78%



Revenue

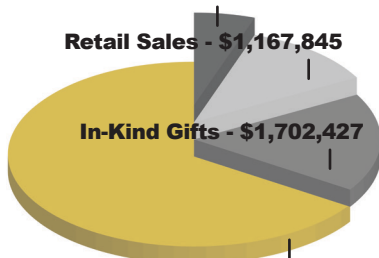
All funds received from friends who care for neighbors in need.

Misc. Income - \$530,852

Retail Sales - \$1,167,845

In-Kind Gifts - \$1,702,427

Public Support - \$6,530,878



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